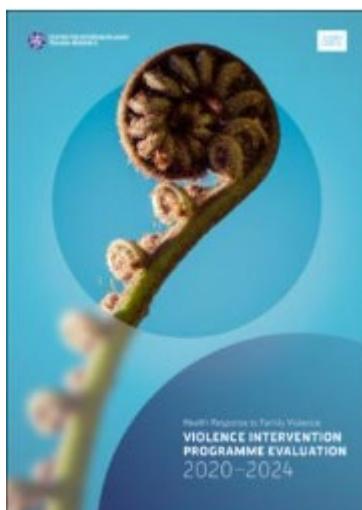# VIP national evaluation team e-pānui
December 2025

In this e-panui we share the link for our published evaluation report (2025) and provide a 2025 Delphi VIP infrastructure audit update.

Health Response to Family Violence
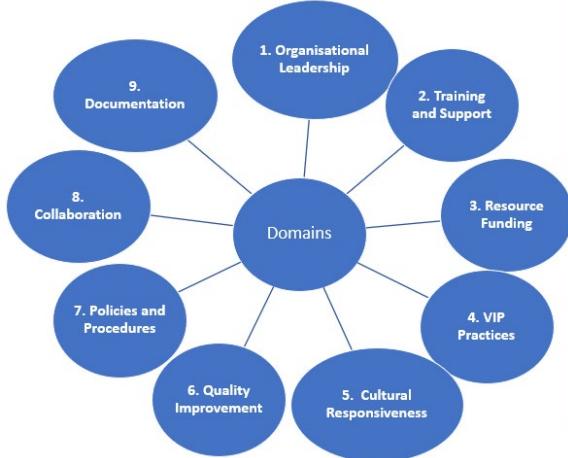**VIOLENCE INTERVENTION PROGRAMME EVALUATION**
2020–2024

You can access the report here:
http://hdl.handle.net/10292/20094
or under 'evaluation reports' at
www.aut.ac.nz/vipevaluation

Make sure you also check out the accompanying VIP Evaluation Dashboard.

Delphi Infrastructure System Audit (2025)

Key resources (the following are also available at www.aut.ac.nz/vipevaluation :
Delphi Tool (2025)
2025 VIP Evaluation Pack
2025 Delphi Tool FAQs (video)
Delphi FAQs (next page)

Where to submit your self-audit: **vip-eval@aut.ac.nz**

CENTRE FOR INTERDISCIPLINARY TRAUMA RESEARCH

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VIP Delphi Tool FAQs (2025)

The following FAQs were shared during a virtual Team meeting (04/11/2025). A video of the meeting is available on the vipevaluation website (under 'resources'). The meeting moderator was evaluation team member Tepora Pukepuke with panellists Jane Koziol-McLain and Kathy Lowe.

Introduction

- The Delphi measures system infrastructure to support best practice. It is a reflection of the system, NOT the coordinators.
- During external site visits in 2023, we heard from coordinators that they had difficulty with some of the measurement criteria.
- We reviewed the feedback and updated the tool, focusing on expanding the measurement criteria to increase clarity.
- We maintained the original structure to allow monitoring change over time, comparing the 2025 to the 2022 delphi round.

Common Questions

What is the referent time period for the Delphi tool?	• **Unless the indicator mentions a specific time period, the referent period for the Delphi audit is the 2025 calendar year (January – December).**
Where do I submit the self-audit tool?	• Email the completed tool to: • Vip-eval@aut.ac.nz
Why are we doing the Delphi audit again in 2025?	• The delphi tool provides measurement of the NZ Health system. • The 2022 audit was the first since 2018 that included a site visit • The 2022 site visits were felt to be useful for identifying areas for improvement – helping to direct changes both locally and nationally. • In the context of post pandemic and ongoing restructure, it is important to measure how we are doing. The scores provide an impetus for change, for improvement.
Are there any changes in the revised Delphi tool (2025) that will impact scores?	We made only two general scoring changes: • Training – post training following scoring changed from Yes, No, to Yes one activity post training, two or more, or none. • VIP Practice – rather than needing all services to meet targets (such as 80% Routine Enquiry), points are now graded based on how many of the district services are able to meet the target. • We also amended the measurement notes for some of the other VIP practice items. Where you need 'ALL' cases to comply, we have now set a 90% threshold.
Where can I go for help?	• The VIPEVALUTION website has some resources (instruction, video, delphi tool & measurement file) • Also check with others on your team or in your region who have experience with the Delphi

	• Tuakana-Teina (new coordinators will receive a checking in from an evaluation team member. • Call or email us! Vip-eval@aut.ac.nz or Jane at 09 921 9670.
I feel pressure to get as many points as possible. When I'm not sure, should I give the district the benefit of the doubt?	• The purpose of the tool is not to 'score the highest'! The purpose is to acknowledge what has been achieved and learn where more support and resources are needed for improvements. • As noted earlier, the scoring is not a reflection of your work. • Also, there are many things you might have accomplished that AREN'T measured in the Delphi. • In reviewing the measurement criteria, we have found it useful to think about the intent of the item.
What if the VIP senior leader who is meant to complete two of the Delphi domains just asks me to do it?	• The intent of assessing systems is that it is not just about the coordinators. It is shared, and senior leaders have a role. They are the ones who are most likely to have the evidence for the designated domains/items. • If you have the evidence at hand, then yes, you can contribute. If you don't, and the manager doesn't provide, must be scored not achieved.
Why are we measured on indicators ideally sorted nationally, such as EAP counsellors trained in RE and support.	• Several indicators (such as EAP FV responsiveness) represents system development gaps where an efficient solution would occur at the national level. The Delphi data informs national work plans.
What do we do when indicators are not relevant due to ongoing health system restructures, such as DHB Board meetings and annual plans?	• We are all feeling the effects of restructuring. The system is in a state of flux. In the 2025 Delphi version we have attempted to revise items to reflect local/regional functions. But as you are aware, there is still uncertainty in health organisations. • Consider the intent of the indicator and add text re the local context in the 'please provide evidence' column of the tool.
What if I can't get the Delphi self-audit done by the 15th of December deadline?	• The 15th of December provides something to work towards. • If you need more time, get in touch with us. Let us know how it's going and when you expect to be able to submit. • The submission of the self-audit triggers communication to arrange the site visit. We hope to conduct the site visits between December and March.

Thank you for your contribution in evaluating the Violence Intervention Programme.

We look forward to hearing from you!

vip-eval@aut.ac.nz

Jane 09 921 9670