

MARCH 2024

# VIP NATIONAL EVALUATION TEAM UPDATE



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How we are improving the delphi infrastructure tool

## 1.0 WHO ARE WE?

The VIP national evaluation team is funded by Te Whatu Ora and is part of the national leadership group for the Violence Intervention Programme. Our team purposefully includes a range of perspectives. You might have met some of us in 2023 during district site visits or at the November VIP coordinator meeting in Rotorua. We look forward to getting to know you and supporting your evaluation and improvement activities.



**KATHY LOWE** is a Clinical Nurse Specialist in the Family Violence Intervention team in Te Puaruru at Auckland Hospital, Te Toka Tumai. She has been a Violence Intervention Programme coordinator for over 20 years. She lives in Auckland with her husband and has a daughter and a son.

**ERIC WEI** is our Centre for Interdisciplinary Trauma Research administrator. He brings information technology expertise to our team and provide administration support for the VIP evaluation mahi.



**DR SARAH HERBERT** has a background in critical health psychology with a focus on Māori health, Te Tiriti o Waitangi and health equity. She currently works for Te Whatu Ora in the National Commissioning Team, Māori health and is based in Lower Hutt, Wellington with her partner, young son, and soon – their daughter. Sarah joined the VIP team mid 2023 to support Te Tiriti o Waitangi and Māori health responsiveness.

**NICK GARRETT** is an Associate Professor at AUT. As an applied biostatistician and epidemiologist, he has conducted the VIP evaluation data analysis for over two decades.



**JANE KOZIOL-MCLAIN** is a professor of nursing at AUT. She immigrated to Aotearoa New Zealand from the U.S. in 2001. She has led the VIP evaluation teams over two decades. She lives in Auckland with her partner, with three adult children and two mokopuna close by.

**NATHAN HENRY** has been the VIP evaluation team data manager for several years now. He runs the quality data checks and supports the reporting of our evaluation findings.

**JAMES CASE** is a software engineer at Johns Hopkins University in the U.S. His company, Mongoose Projects excels at providing public health informatic solutions. They are the developer, and provide maintenance, of the web-based Snapshot platform.



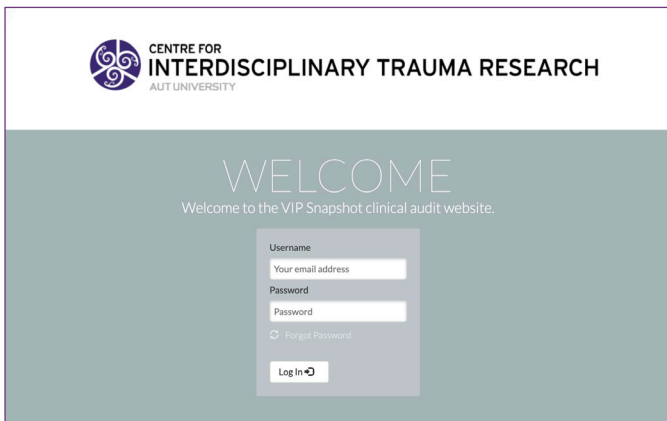
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## 3.0 WHAT YOU NEED TO KNOW ABOUT THE 2024 CLINICAL SNAPSHOT AUDITS

In this section we identify where you can find detailed explanation of the **Snapshot audit**, the timeline for 2024 and the schedule of webinars to help you understand and navigate the Snapshot audit.



## 3.1 INFORMATION

- The VIP snapshot is a valuable way to collect national data on the IPV and CAN service delivery. As we are all auditing in a standard way and entering the data on the same database, we can 'compare apples with apples' and calculate national estimates of service delivery.
- The Snapshot isn't measuring how well you are doing your job as VIP coordinator. It is measuring whether the system is enabling best practice.
- The VIP evaluation project is approved by the Health and Disability Ethics Committee (AKY/03/09/218/AM12; most recent annual report 07 March 2024). You will never be asked for patient name, NHI number or other identifiable data.

## 3.2 TIMELINE 2024

1

### MARCH TO APRIL

- Meet with your quality manager, clinical records and IT manager to let them know that this audit is a Ministry of Health requirement
- Take the document 'VIP Evaluation Information: Snapshot Clinical Audits (2024)' with you and discuss eligibility criteria for each of the 6 services.
- Test logging in and check out past clinical audits results for your district. <https://vipsnapshot.aut.ac.nz/>

2

### AUDIT PERIOD 1 APRIL TO 30 JUNE

- The people you met with above, will be required to provide 25 random NHIs from each of the 6 priority areas between 1 April 2024 and 30 June 2024. This means they won't be able to provide you with the data until after 30 June 2024
- See the document "how to select an audit sample"

3

### SEPTEMBER 2024

- Once you have received the NHIs you will need to log in to the Snapshot database and enter the data as per the 'VIP Evaluation Information: Snapshot Clinical Audits (2024)' document.
- You will be required to complete this by 1st September 2024.
- Celebrate your great work!

## 3.3 SNAPSHOT WEBINAR SCHEDULE

The VIP National Evaluation Team will be offering webinars to guide you through the Snapshot clinical audits. You will receive ZOOM invitations to the following sessions.

- |  |                 |                     |
|--|-----------------|---------------------|
| 1. Introduction _____                                | <b>10 April</b> | 10.00 – 10.45am     |
| 2. Preparing for conducting the Snapshot audit _____ | <b>17 April</b> | 10.00 – 10.45am     |
| 3. What is being measured _____                      | <b>24 April</b> | 1.00 – 2.00pm       |
| 4. Entering the data _____                           | <b>29 April</b> | 10.00 – 11.00am AND |
|  | <b>1 May</b>    | 1.00 – 2.00pm       |
| 5. Doing the mahi! _____                             | <b>12 June</b>  | 10.00 – 11.00am     |

## 4.0 FINAL 2022 DELPHI OVERALL AND DOMAIN SCORES

The National Evaluation team have completed all the Delphi external audits and are preparing the national report. In the meantime, we thought you might be interested in summary results. Based on self-reported infrastructure data, the median score for 2022 was 75 (range 45 to 91). This compares to pre-COVID-19 median scores of 71 in 2018 and 80 in 2019.

For 2022, the external audit scores based on site visits were lower than the self-audit scores. This is not unexpected due to the clarity that is offered about item measurement during site visits. The distribution of external audit scores is shown in the Figure on the next page. Policies and Procedures and Documentation were the highest scoring Delphi tool domains.



## 5.0 IMPROVING THE DELPHI INFRASTRUCTURE TOOL

Since the November 2023 VIP coordinators meeting in Rotorua, we have been updating the Delphi Tool. During site visits in 2023, we collected ideas and suggestions from you on what could be done to make the Delphi Tool easier to use and therefore more effective.

There are some items that are 'grey areas' since we are now Te Whatu Ora and we are unsure what impact the amalgamation of the District Health Boards to a single entity will mean for specific Delphi items.

At this stage, feedback received is only from VIP coordinators and the original tool had input from internal and external agencies and individuals. We are currently working to ensure we receive comprehensive feedback on our review of the Delphi.

Sarah Herbert is supporting a small group of VIP coordinators who have a particular interest in reviewing the Māori cultural and Te Tiriti responsiveness of the Delphi tool. Please contact Sarah if you would like to be part of this work:

**[vip-eval@aut.ac.nz](mailto:vip-eval@aut.ac.nz), Attn: Sarah Herbert.**

We aim to update the tool and to provide you with more clarification on some of the measurement criteria that may be confusing. We will probably do this in written format and also an online workshop. If you have any input on the tool that you would like to send us, please email [kathyl@adhb.govt.nz](mailto:kathyl@adhb.govt.nz) who will compile and share it with the group.

Once the Delphi tool has been updated, there needs to be a reasonable amount allowed for VIP coordinators to apply it and complete a self-audit, before another external audit can be timetabled. This will not occur in 2024.