



The Snapshot Audit Session Three: What is being measured 24th April 2024

Our team:

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Funded by Te Whatu Ora

Karakia

Tūtawa mai i runga
Tūtawa mai i raro
Tūtawa mai i roto
Tūtawa mai i waho
Kia tau ai
Te mauri tū
Te mauri ora
Ki te katoa
Haumi e hui e tāiki e!

Karakia by Scotty Morrison

Come forth from above, below, within,
and from environment.
Vitality and well being, for all
strengthened in unity

Snapshot Session Three: Measuring

- What is being measured
- Process measures
- IPV measures
- CAN measures
- Why do I need to record ethnicity and what is it used for?
- What is the difference between an active and a passive referral?

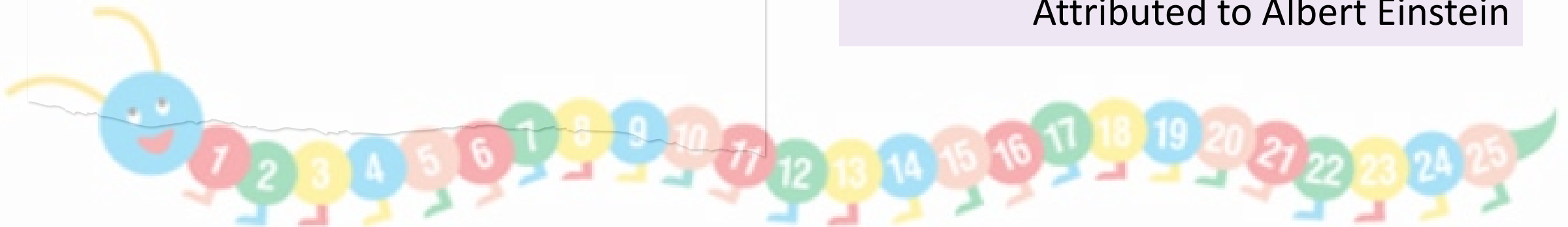
SESSION	DATE AND TIME
1: Introduction	10 th April
2: Preparing (eligibility & sampling)	17 th April
3: What is being measured	Wed 24 th April
4: Entering the data (this session is being offered twice)	Mon 29 th April AND Wed 1 st May
5: Doing the mahi!	Wed 12 th June

Breakout groups

- Whakawhanaungatanga
- What does this quote mean for you?

Not everything that counts can be counted and not everything that can be counted counts.

Attributed to Albert Einstein

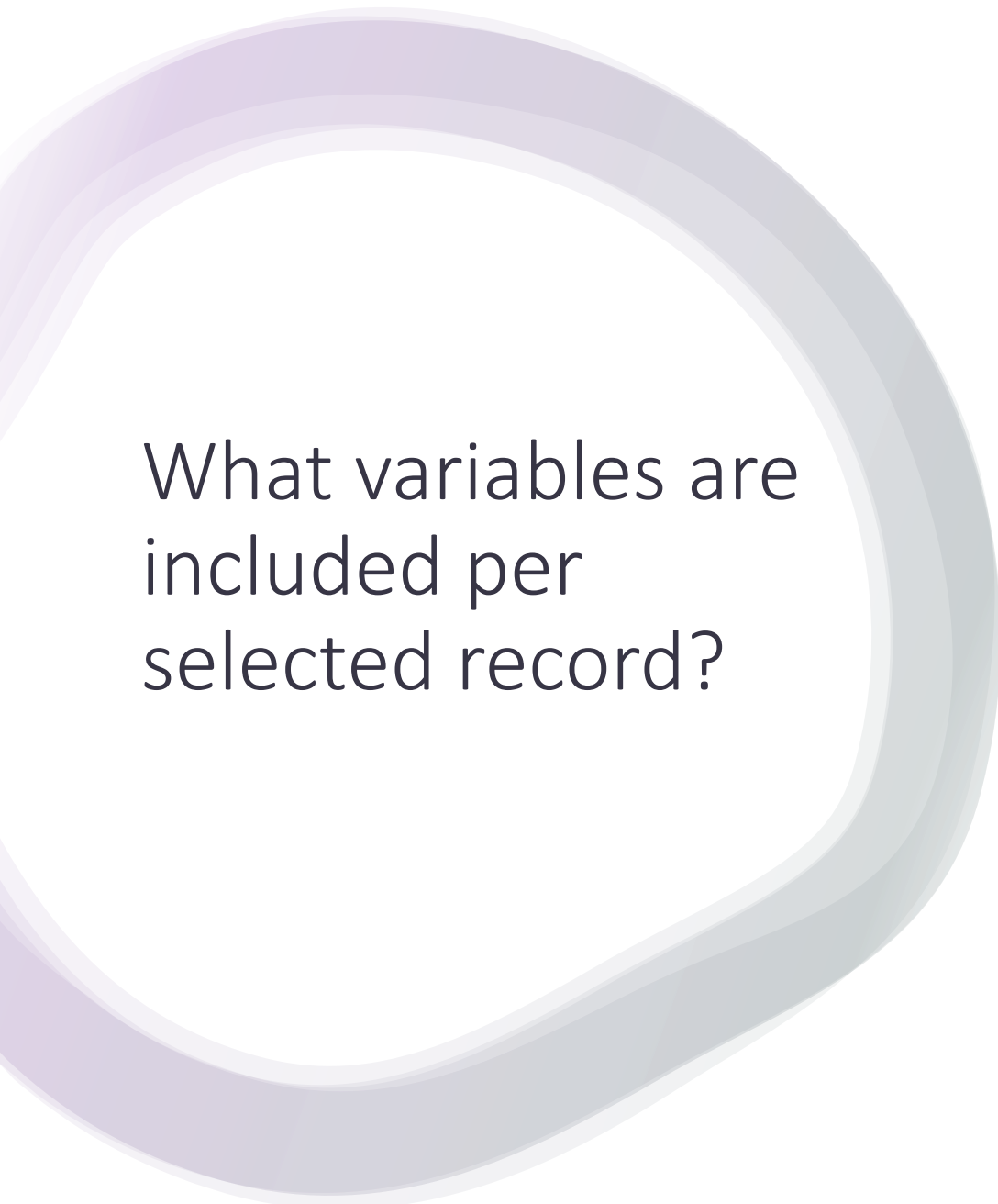




What variables are included?

System, audit process, audit service context

- District, Hospital
- CAN or IPV, Service
- USER (entering data, email)
- Date of data entry
- # ADMITTED (number eligible)
- # PATIENTS (number records audited)
- TYPE (official vs 'ad hoc')
- STATUS (In progress or Done)
- Proportion of staff trained
 - (MD, NURSE, MW, SW)



What variables are included per selected record?

- Ethnicity
- IPV routine enquiry (Yes/No)
- IPV disclosure (Yes/No)
- IPV referral (No/Yes Active/Yes Passive)
- CP assessment (Yes/No)
- CP concern (Yes/No)
- CP consultation (Yes/No)

- ED – age, triage, admitted to ICU, coronary care or high dependency unit
- Child health (inpt) – child age

Ethnicity Data

- Inform funding
- Allow for targeted health services
- Monitor the health systems' performance

“Māori have the right to be counted. Being counted is an acknowledgement of being valued”

(Paine et al. 2020)

Ethnicity Data Collection in Health - Protocols

- Responsibility for high quality ethnicity data sits with the entire health sector
- A classification of the ethnicity of an individual person as self-identified by the person (Stats NZ, collected at least every 3 years)
 - ‘Which ethnic group do you belong to? Mark the space or spaces which apply to you’
- Ethnicity Classification (2005; 4 levels). Level 1 – top of hierarchy – Asian, European, Māori, Middle Eastern/Latin American/African, Pacific Peoples, Other

In Snapshot (Stats NZ 2018 Census ethnicity response options):

Can enter multiple ethnicities

■ Intimate Partner Violence

Postnatal Maternity

Ethnicity

New Zealand European

New Zealand Maori

Samoan

Cook Island Maori

Tongan

Niuean

Chinese

Indian

Other

How we use the data...with caution, recognising the limitations

- Māori evaluation team members must lead interpretation (by Māori for Māori).
- Reporting Māori non-Māori is a 'blunt' approach.
- Population data cannot tell us about unmet need, failure to respond.
- Institutional racism embedded within health system does not allow for accurate and true experiences of violence within whānau to be known. There are multiple stories behind the data. The data provides only one view.
- "Overall, 2019 VIP snapshot findings show both Māori and non-Māori are under-served, with high variation in the quality and consistency of both IPV and CAN assessment and disclosure rates across target services and DHBs."

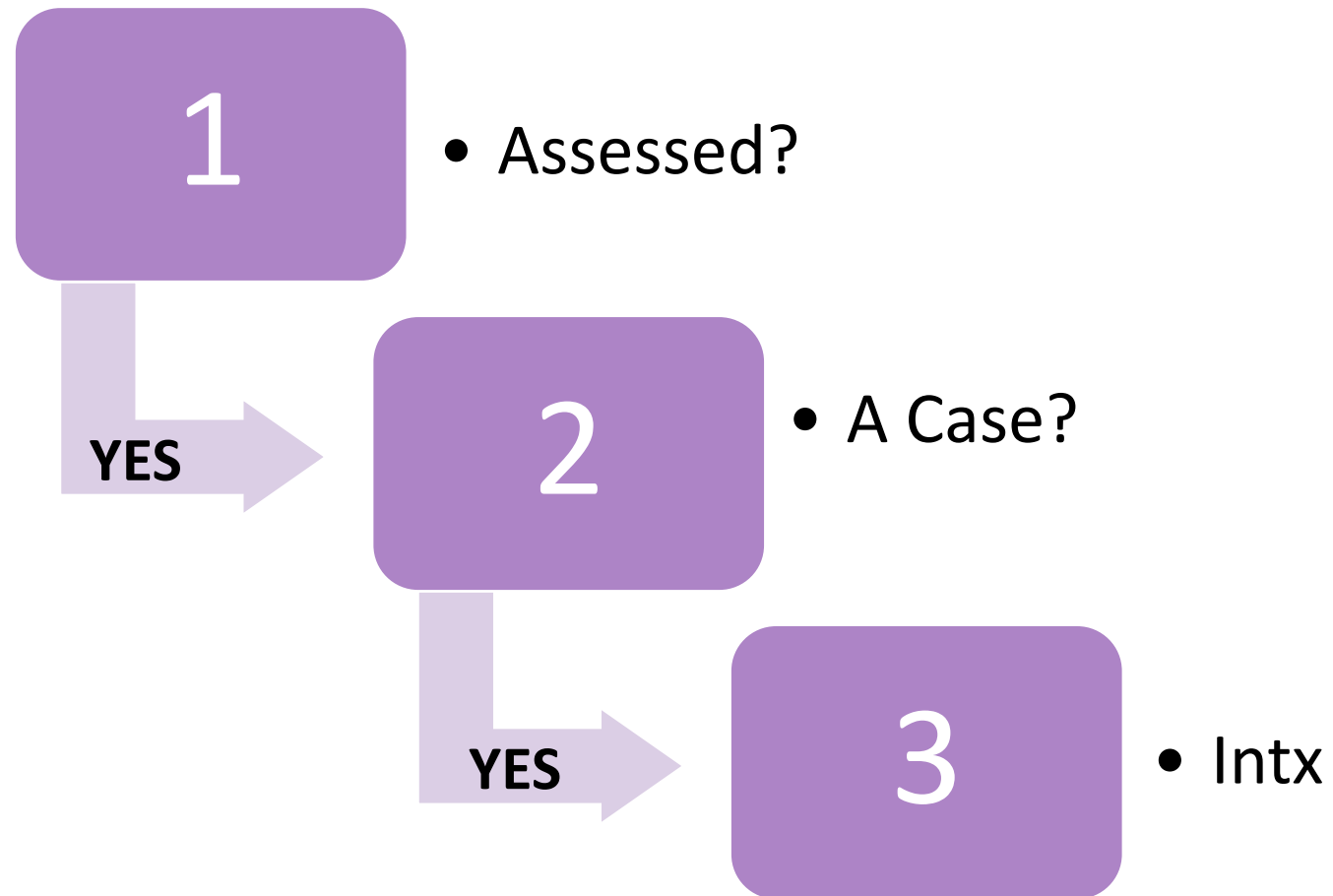
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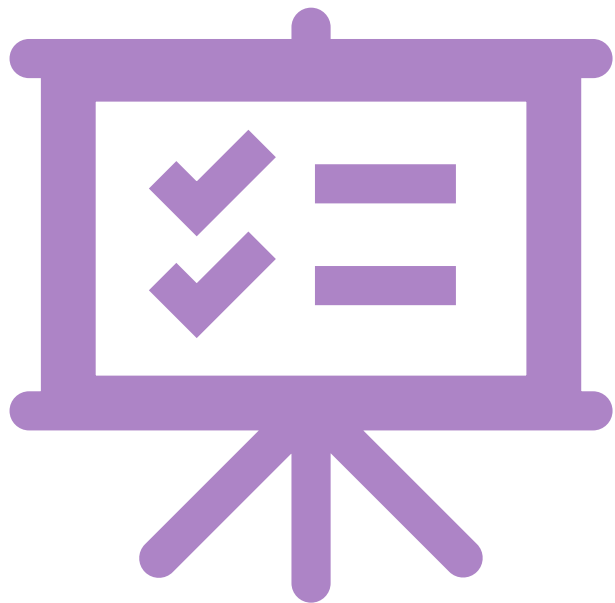
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IPV & CAN

Service Delivery Flow – skip patterns





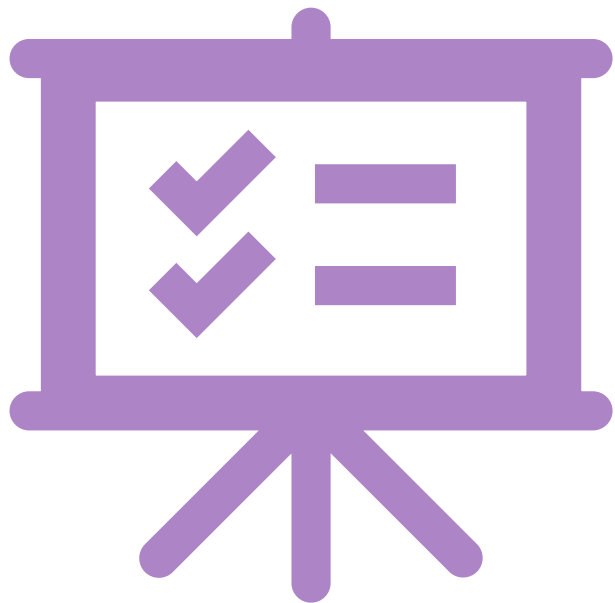
Was a child protection(CP) assessment done?

NO

- No evidence of a CP checklist, flowchart or equivalent in the notes.
- Documentation present but is blank or only partially completed.

YES

- Evidence of a thorough CP assessment (i.e. CP checklist, flowchart or equivalent fully completed including legible signature).



Was a CP concern identified?

NO

- No CP concerns or risk factors of child abuse and neglect were documented.
- Incomplete documentation.

YES

- CP concern (i.e. one or more risk factors) is identified.
- A Report of Concern, suspected child maltreatment or child protection concern is included in the notes.

Consultation. Were identified CP concerns discussed?

Definitions Close/Cancel

Thorough Risk Assessment*

Yes No

CAN Concern*

Yes No

Consultation*

Yes No

Patient

1

NO

- No indication of discussion about CP risk factors and assessment.
- Plan appears inappropriate, unclear or misleading.
- Plan but no indication who the case was discussed with.

YES

- Evidence that consultation occurred with person's name and designation. e.g., senior ED consultant, paediatrician, specialist nurse, SW, OT, or other member of CP MDT. Discussion of the CP risk factors, assessment of the level of risk and plan is recorded.

IPV Routine enquiry (RE)

Was the woman asked the four FVAIG recommended RE questions about IPV occurring in the past 12 months?

NO

There is no documentation that the woman was asked RE questions.

Documented reason for NOT asking RE questions (such as 'with partner).

NO female caregiver. Documented that no female parent, guardian or caregiver for a child health admission.

YES

Documented that woman was asked RE questions about IPV within the past 12 months.

Woman self-disclosed IPV. (Assume FV assessment followed).

IPV case identified by referral source (e.g. brought to ED by police post assault). (Assume FV assessment followed).

Was IPV disclosed/identified?

NO

Woman did not disclose IPV.

Woman was asked RE IPV questions, but no documentation regarding response.

YES

Woman disclosed abuse occurring within the past 12 months.

IPV case identified by referral source (e.g. brought to ED by police post assault).

Were appropriate referrals made?

NO

No identification in notes that referrals were discussed

Notes indicate referrals were made, but do not specify to whom, or appear incomplete.

An offered referral was refused.

YES

Active, Onsite

Passive, Offsite



Referrals

notion of 'warm referrals'

Active (onsite)

Direct referral to timely access for support by a family violence trained specialist who can provide the victim with danger assessment, safety planning and access to community services. (The trained specialist may include for example, police, social worker, or family violence advocate.)

Passive (offsite)

Evidence in notes of appropriate referrals to specialised family violence support. This would include, for example, providing the woman with a brochure with contact information.

IPV

Intimate Partner Violence

Child Health Inpatient

Child's age (0 - 16 years). Please enter a value between 0 and 16.
Remember, enter '0' for children under 1 year.*

Ethnicity

New Zealand European

New Zealand Maori

Samoan

Cook Island Maori

IPV Routine Enquiry*

Yes

No

No, female caregiver

IPV Disclosed*

Yes


No

IPV Referral*

Yes, onsite

Yes, offsite

No



Next Session #4: Entering the data (offered twice)

- Can I only use the database for the official Snapshot audit?
- What if the services in my locality don't match the ones in the database?
- What if I don't know the percent of current staff who have completed VIP training?
- Does Child Protection screen mean the Child Protection Checklist that is usually done in ED?
- How do I work out ethnicity? Does it have to be one ethnicity?
- Your curly questions

He Patai?

Questions?

How can we assist
you?

W: www.aut.ac.nz/vipevaluation

E: vip-eval@aut.ac.nz



Karakia whakamutunga

Kia whakairia te tapu

Kia wātea ai te ara

Kia turuki whakataha ai

Kia turuki whakataha ai

Haumi e. Hui e. Tāiki e!

Restrictions are moved aside So the pathways are clear To return to everyday activities